



William Stukeley Church of England Primary School

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Head Teacher: Mr T W Emery

May 2020

Dear Parents / Carers

ParentMail

Communicating with parents is an important part of what we do, making sure you get the correct information about activities, events and things that really matter is something we care about.

We use ParentMail, a service used by over 6,000 schools, nurseries and children's clubs to communicate to parents. ParentMail will be beneficial to you because you can:

- Use a free mobile app on Android and iOS to pick up school messages instantly
- Keep on top of school meetings and events.
- Book parents' evening appointments.
- And much, much more!

Registering with ParentMail is very easy! **You will be sent either an email or text message from ParentMail, when you receive this please just follow the instructions in the message.**

Please be assured that ParentMail is registered with the Information Commissioner and guarantees that all information you provide will be kept private and will not be passed on to any other organisation - information regarding Data Protection and General Data Protection Regulations can be found here <https://www.parentmail.co.uk/gdpr/>

We'd like to encourage ALL parents to download the APP as there are a number of benefits both to you and for the school.

- You don't need to login to pickup messages or attachments when you use the APP.
- The APP stores all the messages we send you in one place so you don't have to search.
- Every message sent arrives as an instant alert on your mobile.* **(important – see below)**

* We currently send text messages from time to time, especially for urgent situations, but these are expensive and cost the school hundreds of pounds each year. If we can persuade parents to use the APP we can stop sending text messages completely and put the money spent to better use.

You can download the APP for free from either the **Apple APP store** or the **Google Play Store** and it will really help you to get the best experience from the ParentMail system.

If you have any issues or queries with the process, please visit the help site:

<https://www.parentmail.co.uk/help/parenthelp/> or contact the school office.

Yours sincerely

Mr T W Emery
Head Teacher

